3.2 Internal alert

Internal alerts can be sent to users.

An internal alert can be sent by the administrator or by monitoring indicators.

By the administrator

- The administrator can send internal alert by administration console. (See: *Administration console*)

- The message will be received by user via message pop-up.

Monitoring indicators

- Monitoring indicators send only warning and alert message.

- The message contains information that explains the alert:

    – Item id and type.

    – Indicator description.

    – Target value.

    – Alert or warning value.

- The indicators are defined in *Indicators* screen.

Message pop-up

Users may receive messages pop-up, displayed on the bottom right corner of the screen.

Three kinds of message may be displayed:
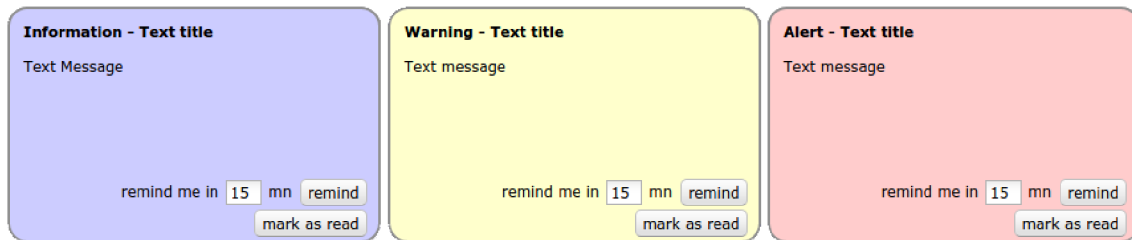
- Information
- Warning
- Alert

Fig. 3.38: message pop-up

Action on message pop-up

Three possible actions:

- Select to remind you in a given number of minutes (message will close and appear again in the given number of minutes).
- Mark it as read to definitively hide it.
- Mark as read all remaining alerts (the number appears on the button).

Note:

- On *Alerts* screen, the user can read the alert messages marked as read.

Alert on detail window

On indicatorable items, you may see a small icon on top left of the detail of the item.

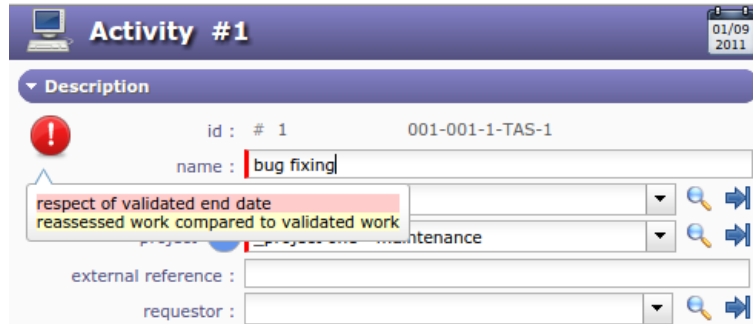Just move the mouse over the icon to display, which indicator has been raised.

Fig. 3.39: Alert on detail window

Alert on Today screen

Just move the mouse over the red line to display, which indicator has been raised.

Fig. 3.40: Alert on Today screen